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## Summer 2023 Programming Policies & Safety Operations Future Stars NYC

Please be aware that significant changes have been made to our summer programming policies in light of COVID-19. Our policies are non-negotiable and exist in order to protect our members and staff, and to maintain a safe and healthy environment at Future Stars. Under no circumstances will we make exceptions to our policies. Additional details will be given regarding further safety policies once you confirm your attendance.

**COVID-19 Health & Safety Protocol -Safety was our priority when operating in 2021 and will continue to be for the 2023 season. As more information becomes available from the CDC, NYS and local health authorities we will adjust as needed and update these policies accordingly.**

### Program Policies

#### Enrollment

Parents and guardians may enroll their athletes by the week. We do not offer daily enrollment or rates. If a parent is only going to send their athletes for certain days of the week, the program tuition will not be prorated and make-ups will not be provided.

Enrollment must be completed online, using our online registration form. This will be the only way to register for camp. As of our 2021 Camp Season, we are no longer accepting paper applications.

#### Late Enrollment & Walk-Ins

Unless otherwise indicated, the deadline to enroll your athlete is the Friday prior to the anticipated program week by 12:00 PM (noon).

Any campers enrolled after the deadline will be charged an additional \$125 late fee. This fee will apply to every camper within a family that is registered after the deadline. The late fee is non-negotiable.

The late fee will come up on the financial ledger as a "walk-in fee". They are the same price.

Please be aware that we may fill up before the registration deadline. We do not suggest waiting until the last minute to register, as computer issues may cause delays.



## **Cancellations**

Cancellations prior to February 1st, 2023 will be eligible for a full refund.

Any camp registrations that are canceled between February 2nd, 2023 and April 1st, 2023 will be eligible for a monetary credit only minus a \$250 administrative fee. This monetary credit goes to your Future Stars account, does not expire, and can be used for anyone in the immediate family only (no cousins or other extended family members), and can only be used towards camp-related purchases.

Credits are for the monetary value paid. Credits do not come in the form of weeks. Credits cannot be used towards any activities or events at our facility (private lessons, open court time, clinics, pro shop items, etc.). Please note that cancellations made may impact any discounts that were applied. Discounts do not roll over with the credit.

Any registrations canceled on April 2nd, 2023 and/or after will not be eligible for a refund or a credit. Parents or guardians may switch camp weeks around within the same summer (before noon on the Friday prior to the anticipated week subject to change). In the event of a cancellation, parents or guardians must switch to a different week immediately (for more information on switching camp weeks please see our "Changes in Schedule" section below)

## **Make-Up Days**

Make-up days will not be provided in the event of an absence.

Make-up days will only be provided if your athlete has a medical issue. Parents/guardians must provide a doctor's note stating that the athlete was not physically fit to participate in the missed days of the program in order to be eligible for a make-up day.

## **Medical Forms**

Parents and guardians must submit the Future Stars Health Form and the most up-to-date immunization record from the athlete's doctor. Any and all allergies must be indicated on the health form in the comments/notes section.



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If you are leaving any medication (Epi-Pens, Benadyl, Advil, prescription medications, etc.) at our facility with our on-site EMT, you must provide a doctor's note clearing us to administer the drug in case of an emergency. Please wrap the doctor's note around the medication with a rubber band.

It is the parent's/guardian's responsibility to retrieve the medication from the main office at the end of the season. Future Stars will not mail any medications.

## Age Requirements

The age requirements vary depending on which program you're enrolling your athlete in. They are outlined below:

Tiny Stars: 2 - 2.11

Little Stars: 3 - 6

Your enrollment will be automatically canceled if your camper will not be 5 years old at the time of camp.

## Little Stars Requirements

Little Stars campers range in age from 3 to 6. **They must be fully potty-trained.** Campers that will be younger than 3 at the start of their first camp week will be canceled automatically.



## **Changes in Schedule**

Parents and guardians should use their CampInTouch portal to make changes to add weeks to their camper's schedule. You can add weeks by going to Camper > Camper Application, and following the prompts from there.

All camp additions or amendments must be made online via CampInTouch.

For any changes that cannot be made via CampInTouch (such as cancellations or moving weeks) must be made in writing via email to [info@futurestarsouthampton.com](mailto:info@futurestarsouthampton.com). If you call the office to make a change, you must also email the change to the main office. The change will not be made until an email has been received in writing.

## **Switching Programs**

Campers can switch into a different program as long as the office is made aware of the change assuming there is room in the program. The deadline to enroll your athlete is the Friday prior to the anticipated program week by 12:00 PM (noon).

Any campers enrolled after the deadline will be charged an additional \$125 fee. This fee will apply to every camper within a family that is changing weeks after the deadline. The fee is non-negotiable.

The change must be submitted in writing via email.

Switching programs does not incur a fee, but if an athlete is moving into a more expensive program, then the difference will be charged to the default credit card on file. If an athlete is switching to a less expensive program, the difference will go as a credit on the account.

## **Participant Dismissal**

In the rare case that a child's behavior negatively impacts a program, Future Stars Southampton reserves the right to terminate the athlete's participation in the program. Refunds and credits will be issued in the case of dismissal.



Future Stars staff, athletes, and community members have a right to work and visit our facility and participate in our programs without physical or emotional harm. If a parent or guardian's behavior compromises that safety by physically or emotionally threatening or harming an employee, participant, or member, or otherwise creates a feeling of unrest, Future Stars reserves the right to terminate the associated athlete's participation in the program, as well as the facility membership of the parent or guardian in question, along with any dependents of the household members associated with their account. Refunds and credits will not be issued.

## **Rain Day**

In the event we cancel camp due to rain, Future Stars Southampton will issue a monetary credit. This monetary credit goes to your Future Stars Camp account, does not expire, and can be used for anyone in the immediate family only (no cousins or other extended family members), and can only be used towards camp-related purchases.

However, this only applies in the case that we notify you via email of a cancellation due to rain. Please make note that rain does not automatically mean that camp is canceled. If camp is still held in spite of the rain, there will be no credits if you decide to keep your camper home.

## **Health and Safety**

"As more information becomes available from the CDC, NYS and local health authorities we will adjust as needed and update our policies accordingly. We will announce our exact COVID-19 Policies and protocols depending on additional health information and we will continue to update them as we approach summer"

## **Contact**

**Questions?**

**Email us at [info@futurestarssouthampton.com](mailto:info@futurestarssouthampton.com)  
or call us at 631 287 6707**

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**Future Stars Southampton  
fscamps.com**