

Frequently Asked Questions

Future Stars Summer Camps, Southampton Location

Location & Drop Off

Where are you located?
1370A Majors Path
Southampton, NY 11968

We are located about 10 minutes north of the village, at the same location as the SYS rec center and next door to the recycling center.

What are the camp hours?

Drop off for all programs is at 9:00 a.m. Activities usually start between 9:15 and 9:30 a.m. depending on the program. You should not drop your camper off any earlier than 9:00 a.m. and parents should leave the facility by 9:30 a.m.

Pick-up times vary. Please see below for each camp program:

Tiny Stars: 12:00 p.m. (2:00 p.m. option available)

Little Stars: 2:00 p.m. (4:00 p.m. option available)

Tennis: 4:00 p.m. (2:00 p.m. option available)

Core Camp Programs: 4:00 p.m.

Can I pick my camper up late?

You should not pick your camper up any later than 15 minutes after the scheduled pick-up time. If you are late to pick your camper up, they will not join other camp activities. If you are more than 30 minutes late to pick up your camper, fees will apply.

We understand that sometimes there is traffic or circumstances beyond your control may cause you to run late. Please call the office if you are running significantly late to pick up your camper.

Can I drop my camper off early?

No. Drop off is at 9:00 a.m. Our counselors are prepping for the camp day until 9:00 a.m. There will not be a counselor to watch your camper before that time.

Registration & Cancellations

How do I register for camp?

Parents can register their campers either with the online application or the paper application.

[Click here](#) for the online application. [Click here](#) for the paper application PDF.

If you are registering via the paper app, please do not send the app as a photo. Please only send back to us as a PDF to info@futurestarsouthampton.com, or by fax to (631) 287-8633. You can also mail it to the following address:

PO Box 1576
Southampton, NY 11968

All check payments should be made out to Future Stars Southampton.

Can I register over the phone?

No.

I need to cancel a camp week. Can I receive a full refund?

We cannot issue refunds after April 1. We can, however, credit your account. The credit does not expire and it can be used towards any camp-related purchases for anyone in the family account.

How do I make changes to my camper's schedule?

All changes—cancellations, moving weeks, et cetera—must be emailed to us so that we have receipt of the change. We will always respond to confirm receipt. If you haven't gotten an email back, it is a good idea to follow up on the change.

Our schedule changed. Can I move a week of camp to another week?

Yes, as long as the office is alerted of the change before the camp week begins.

Can my camper switch programs in the middle of the week?

No.

Can I move my camper into a different camp program?

Yes. We can switch programs as long as it's before the start date of the affected camp week. There is no additional cost unless the camp programs are different rates. The difference will be charged. If your camper is switching into a less expensive camp week, the difference will count as a monetary credit on the account.

I'm only going to be there for three days. Can I do a half-week?

You are allowed to send your camper to Future Stars for the days that work with your schedule, however the camp week will not be prorated.

Can my camper do two days of one program and three days of another?

No.

What if my camper doesn't like camp after the first day?

We encourage campers to stick with the camp that they're enrolled for, as we do not allow campers to switch mid-week. If there is a problem with the program, please refer to the camp director.

Can my camper do a half-day at Future Stars after gymnastics camp?

You're free to send your child to camp for the hours that work for you, as long as you let the counselors and main office know in advance so we can accommodate the schedule. However, the cost of camp will not be prorated.

Are there half-day options?

We have a 2:00 p.m. dismissal option for tennis camp. No other camp program has a 2:00 p.m. dismissal option, but you are allowed to pick your camper up early. Please let the main office know if there is a change in your schedule so your camper can be ready at the anticipated time of pick-up.

The cost of tuition will not be prorated if you do not send your camper to the full day of camp.

My camper wants to do soccer, but they have never played before. Is that a problem?

No, that's not a problem. We have beginners in every sport program. Our coaches are experienced with all ages and skill levels.

My camper is very athletic. Can they be aged out of Little Stars early?

That will be assessed at the discretion of the Little Stars camp director. We cannot provide an answer until the camp director has assessed their abilities. Only 5-year-olds will be eligible to move into other camp programs.

My camper isn't potty trained. Can I still put them in Little Stars?

No. Campers MUST be potty trained. If your camper is not fully potty-trained, they will be placed in Tiny Stars regardless of their age.

Do you have weekend programs?

We do not have camp programs available on the weekends, but our tennis facility is open. Please refer to www.futurestarsouthampton.com for more information on our tennis facility and offerings.

Can I walk in on Monday without prior registration?

You cannot send your camper to Future Stars without registering them prior to the start of the camp week.

We recommend that you register at least one week in advance for any camp week that you're planning on sending your camper to. If your camper is not enrolled by 12:00 p.m. (noon) on the Friday prior to the anticipated camp week, they will be charged a \$100 late fee.

So, if you are planning on sending your camper to Tennis for the week of July 1, you should try to register them by Monday, June 24. If you register them after 12:00 p.m. on June 28, you will be charged an additional \$100 fee. If you have multiple campers that were not registered by the Friday deadline, a \$100 late fee will apply to *each camper*.

The late fee is non-negotiable.

Pool

Will my camper go in the pool?

All camp programs go in the pool for about 45 minutes per day.

What if my camper doesn't want to go in the pool? What if my camper cannot swim? If your camper would like to opt out of pool time, we will not force anyone to go in the pool. We encourage our campers to try new things, but we will never force them to go in the pool if they are not comfortable or cannot swim. The camper will need to stay with the group. If there are several kids who do not want to go in the pool, a counselor may take the kids who have opted out of the swim activity elsewhere to participate in a different activity.

Is it free swim or instructional?

Swim is instructional for our Little Stars campers, our Tiny Stars campers, and the youngest Multi-Sport groups. All other campers will partake in free swim.

Instructional swim is a Red Cross certified parent-child swim class. The swim class for younger kids will be 1:1, with two lifeguards on duty, another two lifeguards in the pool with the kids, and counselors in the pool with them.

How many lifeguards are there? How many counselors?

There are four lifeguards, and at least three are on duty at all times. The counselors will be in the pool with their group.

Are there floaties/pool equipment?

Yes. You do not have to bring floaties with you unless you want to.

Is the pool heated?

No.

How many campers are in the pool at one time?

There are usually about 15-20 campers in the pool at once.

Transportation

I live in Sagaponack. Am I eligible for door-to-door pick up?

No. Anyone living in and east of Bridgehampton will have the option to be picked up at the central pickup at the Bridgehampton Starbucks on Montauk Highway. We cannot do door-to-door pickup for anyone in or east of Bridgehampton. Please see our Policies form for more information on the bus.

** Please be aware that as of the summer 2020 season, door-to-door pickup will no longer be available and we will have central pick-ups only. We will do this to limit the amount of time that the campers are on the bus and so that we can give estimated pick-up and drop-off times far enough in advance for parents to plan their week. **

I need transportation just for one day. Can I have that prorated?

No.

Can I put my camper on the bus tomorrow?

No. We require the bus forms to be completed one week in advance of the anticipated week. So, if you need to get your camper on the bus for the week of July 1, we require bus registration to be completed no later than 9:00 a.m. on June 24.

We cannot add campers to the bus routes mid-week and we will not accept late bus registrations. This is because we have to send the routes to the bus company and they do not add any campers after this time.

Are there seat belts on the bus?

Yes.

What time is pick-up?

Since transportation enrollment operates on a week-by-week basis, we do not assemble bus routes until the week prior. Therefore, we cannot give an estimated time of pick up until a week before. If your camper is on the bus, you will receive an email with information on the bus pick-up time the Thursday before the week you're using the bus.

If you are on the bus for multiple weeks, please do not assume that the bus pick-up time will be the same each week.

Where is the bus?

The bus often may get stuck in traffic. If the bus is early, they will not leave until after the scheduled pick up time has passed. If the bus is significantly late (more than 15 minutes), we will call the bus company to confirm the location and ETA of the bus driver.

Activities, Groups & Events

Do campers do arts and crafts?

The only camp programs that do arts and crafts are Little Stars, Tiny Stars, and the youngest Multi-Sport group. No other program will do arts and crafts in their regular camp routine.

What happens when it rains?

Campers will go inside and continue games and drills in the rec center.

What's the camper to counselor ratio?

Our camper to counselor ratio is 5:1 across the board.

Is there extra equipment at the facility that my camper can use?

Yes.

Can my camper be in the same group as their friend?

We can request that campers are grouped together and we will do our best to accommodate the request, but we cannot guarantee that they will be in the same group.

How are the campers grouped?

Campers are grouped primarily by age, and then by ability.

Are the groups co-ed?

Yes.

My camper is very athletic. Are they going to be grouped with the older/more advanced kids?

We will first group campers by age. If we find that your camper fits better with an older group, we may place them with the older group with the approval of the camper and the director. That will be assessed at camp, not before.

What group is my camper in?

Tennis groups by age:

- Wimbledon: 5-7
- French Open: 7-10
- US Open: 10+
- Australian Open: Advanced

Multi-Sport groups by age:

- Huskies & Bulldogs: 5
- Eagles: 6
- Ravens: 7

- Titans: 8 & 9
- Spartans: 10+

When are the tennis tournaments?

- Thursdays: Doubles Tournament
 - o 9:45ish-10:45ish
 - US & French Open
 - o 10:45ish-11:45ish
 - Wimbledon
- Fridays: Singles Tournament
 - o 9:45ish-10:45ish
 - US & French Open
 - o 10:45ish-11:45ish
 - Wimbledon

What time is the award ceremony?

All award ceremonies are held on Fridays.

- Tennis: 1:00 p.m.
- Multi-Sport: 2:00 p.m.
- Little Stars: 1:00 p.m.
- Soccer: 3:15 p.m.
- Baseball: 3:15 p.m.
- Basketball: 3:15 p.m.
- Lacrosse: 3:15 p.m.
- Explorer: 3:15 p.m.
- Golf: 3:15 p.m.
- Flag Football: 3:15 p.m.

These times are subject to change.

What should my campers bring with them to camp?

All campers should come to camp with a backpack packed with a lunch, a bathing suit, a towel, a change of clothes, and a reusable water bottle. Please follow these links for program-specific requirements.

- [Multi-Sport](#)
- [Little Stars / Tiny Stars](#)
- [Soccer](#)
- [Baseball](#)
- [Basketball](#)
- [Lacrosse](#)
- [Explorer](#)
- [Golf](#) (same as Multi-Sport, but they can bring their clubs if they want)
- [Flag Football](#)
- [Tennis](#)

Food

Is lunch provided or do I have to pack them with lunch?

You should pack your camper with lunch. We offer an additional lunch option for tennis camp only, which is \$60/week.

What do you serve for lunch?

We serve typical kids' food from Citarella such as pizza, chicken fingers, et cetera. The menu is subject to change. Please contact the office for the most up-to-date menu.

My kid only wants to do one of the lunch options. Can we pay by the day?

Yes. Please always let the office and the counselor at check-in know which days you will be buying the lunch so we can order the appropriate amount.

My child has an allergy. What will your counselors do to prevent any reactions?

If your camper has any allergies, it must be noted on the medical form. These allergies are printed on a form and given to directors so they're aware ahead of time of campers' needs.

It's also a good idea to let the counselors know at check-in that they have an allergy.

Counselors will keep an eye on the kids at lunch so that they don't share any food with other campers that contain the allergen. If your camper has an Epi-Pen, please leave it with our medical technician with a doctor's note clearing the facility to administer the drug in case of an emergency.

Is the campus nut-free?

Yes. Campers should not bring lunches with any nuts.

Other

Can my camper bring their phone/iPad/other valuables to camp?

They are allowed to bring their phones to camp, but they should be left in their backpacks. We do not recommend sending campers with expensive electronics to camp. We are not responsible for any lost items at camp, but we do have a lost and found.

I need a babysitter. Can you arrange babysitting with one of your counselors?

Future Stars Southampton is not a babysitting service and we cannot guarantee that someone is going to be available to look after your children, nor will we allot additional time out of our work day to find you a babysitter.

We will, however, provide you with a list of the counselors that babysit so you can reach out to them directly. We will not pass client contact information to our counselors, nor will we coordinate or schedule babysitting services in any way.

Giving out the contact information of our counselors is not necessarily an endorsement of their babysitting skills. Anything that happens between you and a counselor after we have given you the contact information is beyond our control and outside the realm of our liability.