

Summer Programming Policies

Future Stars Southampton

*Please be aware that significant changes have been made to our summer programming policies in light of COVID-19. Our policies are non-negotiable and exist in order to protect our members and staff, and to maintain a safe and healthy environment at Future Stars. Under no circumstances will we make exceptions to our policies. *Additional details will be given regarding further safety policies once you confirm your attendance.*

Enrollment

Parents and guardians may enroll their athletes by the week. We do not offer daily enrollment or rates. If a parent is only going to send their athletes for certain days of the week, the program tuition will not be prorated and make-ups will not be provided.

Late Enrollment & Walk-Ins

Unless otherwise indicated, the deadline to enroll your athlete is the Friday prior to the anticipated program week by **12:00 PM** (noon). After that, registration will be closed.

In a normal year, we would allow for late registrations and walk-ins with an incurred \$100 late fee. However, in light of COVID-19, we are not going to allow any registrations after the deadline, and walk-ins will be turned away.

Please be aware that we may fill up before the registration deadline.

Cancellations

If a parent or guardian needs to cancel their athletes' enrollment after June 22nd, you will receive a monetary credit on your account that can be used in future summers and does not expire.

Credits are for the monetary value paid. Credits do not come in the form of weeks. Anyone in the immediate family can use the credit on the account.

Credits cannot be used towards any activities or events at our facility (private lessons, open court time, clinics, pro shop items, etc.). Credits can only be used towards camp-related purchases.

Please note that cancellations made may impact any discounts that were applied. Discounts do not roll over with the credit.

Make-Up Days

Make-up days will not be provided in the event of an absence.

Make-up days will only be provided if your athlete has a medical issue. Parents/guardians must provide a doctor's note stating that the athlete was not physically fit to participate in the missed days of the program in order to be eligible for a make-up day.

Parents/guardians should never send their athlete to the facility for a make-up day without scheduling it with the main office first. Your athlete will be turned away if they are dropped off at the facility for an unscheduled make-up day.

Due to COVID-19, we cannot guarantee that all make-up days will be available to use in the 2020 season. Some make-up days may roll over into 2021. However, they will not expire.

Medical Forms

Parents and guardians must submit the Future Stars Health Form and the most up-to-date immunization record from the athlete's doctor. Any and all allergies must be indicated on the health form in the comments/notes section.

If you are leaving any medication (Epi-Pens, Benadryl, Advil, etc.) at our facility with our on-site EMT, you must provide a doctor's note clearing us to administer the drug in case of an emergency. Please wrap the doctor's note around the medication with a rubber band.

It is the parent's/guardian's responsibility to retrieve the medication from the main office.

Age Requirements

The age requirements vary depending on which program you're enrolling your athlete in. They are outlined below:

Multi Sports: 5-13

Soccer: 6-14

Baseball: 6-14

Lacrosse: 6-14

Flag Football: 6-14

Tennis: 5-15

Chess: 5-14

If your camper is under 5 years old, please do not try to enroll them in a camp program until they are 5. Your enrollment will be automatically cancelled if your camper will not be 5 years old at the time of enrollment.

Transportation

Due to COVID-19, we will not be offering transportation for the summer 2020 season.

Changes in Schedule

Unless otherwise indicated, any and all changes in an athlete's schedule must be made in writing via email to info@futurestarssouthampton.com. If you call the office to make a change, you must also email the change to the main office. The change will not be made until an email has been sent.

Switching Programs

Athletes can switch into a different program as long as the office is made aware of the change one week in advance, assuming there is room in the program. The change must be submitted in writing via email.

Switching programs does not incur a fee, but if an athlete is moving into a more expensive program, then the difference will be charged to the default credit card on file. If an athlete is switching to a less expensive program, the difference will go as a credit on the account.

Participant Dismissal

In the rare case that a child's behavior negatively impacts a program, Future Stars Southampton reserves the right to terminate the athlete's participation in the program. Refunds and credits will be issued in the case of dismissal.

Future Stars staff, athletes, and community members have a right to work and visit our facility and participate in our programs without physical or emotional harm. If a parent or guardian's behavior compromises that safety by physically or emotionally threatening or harming an employee, participant, or member, or otherwise creates a feeling of unrest, Future Stars reserves the right to terminate the associated athlete's participation in the program, as well as the facility membership of the parent or guardian in question, along with any dependents of the household members associated with their account. Refunds and credits will not be issued.

These terms and conditions are subject to change at any time.

Our policies were last updated on June 17, 2020.