

# What's New For Summer 2021

## Health & Safety

We are working under the guidelines handed down by the CDC, New York State, and the local health authorities to ensure a safe and positive camp experience for 2021.

Please [CLICK HERE](#) for our detailed [COVID-19 Guidelines](#).

While some of the specifics may change as necessary, please be aware:

- We will continue to have a full-time, on-site EMT.
- Key staff will be fully trained in CPR and First Aid.
- We will continue to have limited group sizes if/as needed.
- A regular sanitation schedule will continue to be in place.

## Billing, Discounts, and Refunds

Several policies and operations surrounding billing, discounts, and refunds have changed.

- Our regular \$200/week deposit will still apply, however we have pushed back the full balance due date to May 1, 2021.
- Sibling discounts will now be available to all additional campers after the first with no enrollment minimum required.
- Beginning on June 1, there will be no discounts available. All camp tuition will be billed at the full price.
- **Our cancellation policy has changed. The updated cancellation policy is:**
  - Any cancellations received prior to May 1 are eligible for a full refund minus a \$150 administrative fee.
  - From May 1 until June 1, all cancellations will result in a credit that goes onto the family's Future Stars account, minus a \$150 administrative fee.
  - Any cancellations made by the client on or after June 1 will not be eligible for a refund or credit. *Exceptions may be made for instances related to COVID-19 precautions/quarantine. Please see [this document](#) for more details regarding health-related exceptions.*
  - We do allow parents and guardians to switch the camp weeks that their campers are enrolled for. Camp weeks may only be switched within the Summer 2021 season.
  - Any weather-related cancellations will be issued as a prorated monetary credit to the family's Future Stars account, minus a 10% administrative fee.

Please be aware that camp credits may only be applied to camp-related purchases. They cannot be applied to products or services at FS Tennis Club. Credits can be used for anyone in the immediate family. Cousins and other extended family are not eligible to use credits.

## Reminders

There is a non-negotiable \$100 late fee for all campers registered after the deadline. The registration deadline is always the Friday before the start of the anticipated camp week by 12pm noon.

Walk-ins are highly discouraged. We have capacities that limit the enrollment for each of our programs. While we will always accommodate walk-ins when space is available, we often have to turn walk-ins away due to high demand.

This list is not extensive of our policies and operations. Please make sure to read the policies, operations, and FAQ documents in full. They can be found at [fscamps.com](https://fscamps.com).