



## **Seasonal Appointment Policies, 2022-2023**

FS Tennis Club  
1370A Majors Path  
Southampton, NY 11968

Seasonal appointments are booked for the entire length of a season. The purpose of a Seasonal is to have a standing appointment on the same day, at the same time, on the same court, and with the same pro for the entire season.

A seasonal lesson or court rental is the ideal option for those who know their schedule in advance and will be in Southampton every week or weekend. All seasonals are booked and paid for up front.

FS Tennis Club operates in two seasons: An indoor season from mid-September to mid-May (usually about 30 weeks), and an outdoor season from late May to the beginning of September (usually about 15 weeks).

The schedule set forth at the start of the season is concrete and is not adjustable on a weekly basis. We will, of course, make exceptions for extenuating circumstances, but please keep in mind that as of our 2021 Outdoor Season, **we will be limiting the number of total changes that can be made to seasonal appointments.**

### **Registration & Payment**

We require a 50% deposit to secure your appointment upon registration. Your spot will not be reserved until payment has been received. Full payments will be due on **Monday, August 29th**. Those who register for a seasonal after August 29th will be required to pay for the entire cost of their seasonal at the time of registration.

We cannot prorate your seasonal if you won't be here for the entirety of the season. If you are going to be away for an extended period of time during the period in which your seasonal lesson is booked, please be aware that we may not be able to provide makeups for you. (Please see "Cancellations & Makeups for more information.)

### **Mid-Season Registration**

We will, however, prorate anyone who registers for a seasonal after the season has started if we have the court and/or pro availability, but only for the dates that have already passed - not for any dates that they will miss in the future.

So, if you start your seasonal in December, we would charge you for all of the weeks from the start of your seasonal through the end of the indoor season's period.

Please be aware that registration for mid-session commencement cannot be done far in advance. So, a client cannot request a seasonal from December to mid-May in September, as we might be able to sell that spot to someone who will be here for the entire length of the season. Instead, we suggest reaching out two weeks before your anticipated start date.

### **Cancellations**

If you need to cancel your seasonal, you are eligible for a full refund minus a 10% administration fee up to 2 weeks before the season starts. In the 2 weeks leading up to the start of the season, you will be eligible for a credit at FS Tennis Club for the monetary value that was paid minus a 10% administrative fee. The credit cannot be used toward camp-related purchases. **Once the seasonal has commenced, you will not be eligible for refunds or credits. There are no exceptions.**

### **Changes to a Seasonal Appointment**

As of the 2021 Outdoor Season, we will be limiting the number of changes that can be made to seasonal appointments. This includes, but is not limited to: 1.

cancellations and subsequent makeup classes, 2. adding a pro to a seasonal open court, 3. moving an appointment to a different time on the same day, and more.

Clients will be allowed to make up to three (3) changes in the outdoor season, and five (5) changes in the indoor season. **In the event of a change, a makeup must be scheduled to a different day immediately.** These numbers apply to full-length seasonals only. FS Tennis Club may adjust the number of changes allowable to seasonals that commenced after the start of the season.

Any changes made past the allotted number in a seasonal will either not be possible, or may incur an administrative fee. If changes are not possible, credits and refunds will not be issued.

## **Makeups**

If you have to cancel an appointment, you must notify the office at least **48 hours** in advance in order to be eligible for a makeup class. While this will allow you to be eligible for a makeup class, please be aware that makeups are not guaranteed and are subject to court/pro availability.

It is the client's responsibility to keep track of and schedule their own makeups.. We will only accommodate a makeup class if the original appointment is canceled at least 48 hours in advance and if the pro assigned to the appointment is available.

Before the indoor season

## **Renewing Your Seasonal**

FS Tennis Club has two seasonal periods: the indoor season (late September – May), and the outdoor season (June – September). We have seasonals available during the two seasons throughout the year. Pricing and scheduling is different for indoor/outdoor sessions so you must register for each separately.

Your seasonal is never guaranteed in the following season until you have registered and paid for the seasonal with the front desk and have received confirmation that the day, time, and court of your preference are available.

## Holidays & Suspended Classes

Upon registering, the main office will alert you via email which days are not included in your seasonal. Those days are never factored into the cost of your seasonal and you are not charged for them. It is the client's responsibility to mark these days as suspended at the beginning of the season.

November 21st - November 27th (**Thanksgiving week**)

December 19th - December 25th (**Christmas week**)

December 26th - Jan 1st (**New Years week**)

April 3rd - April 9th (**Easter week**)

If you'd like to play on the suspended days, simply notify us via email at the start of the season and we will charge your card on file at the regular day rate. Please keep in mind, you must notify us of these dates in advance as they are not part of your schedule and can be booked by the general public within 7 days of the given date.

## Additional Costs

Please note that the cost of a seasonal broken down by the week is slightly more expensive than a regular individual lesson. This is because a seasonal guarantees you your court, time, and pro of preference.

At FS Tennis Club, we do our best to be transparent about our pricing. Sometimes, additional charges do apply, such as the following:

- Additional players: \$20 per additional player, per lesson
  - So, if your 30-week indoor seasonal is with two people, the additional cost would be \$600, if you had three people it would be \$1,200, etc.
  - Late registration: Subject to change, but typically the cost of 1 lesson or court

## Behavior

The staff and members of FS Tennis Club have a right to work and visit our facility without physical or emotional harm. If a client's behavior compromises that safety by physically or emotionally threatening or harming an employee or client, or otherwise creates a feeling of unrest, management reserves the right to terminate

the membership of the parent or guardian in question along with any dependents or household members associated with their account.

Refunds or credits are not guaranteed, but will be determined on a case-by-case basis.

**Waiver**

As a player/participant, I hereby agree to comply with all program and club registrations and remove Future Stars Southampton LLC, SYS Inc. and the Town of Southampton or its agents from any liability incurred while involved in this program. The use of the facility is strictly at the players risk. Future Stars LLC, SYS Inc., and the Town of Southampton are not responsible for injuries, accidents, or damage to personal property arising from normal athletic activities on the premises including interactions with other persons on court. All participants and their guests hereby specifically waive any claims for damages arising from their use of club facilities. In the event of an emergency, I grant the club and its agents' permission to give whatever immediate treatment is necessary or to take myself/my child to a hospital emergency room. I also acknowledge the contagious nature of COVID-19 and any mutation thereof and voluntarily assume the risk that myself or my child may be exposed to or infected by COVID-19 and any mutation thereof by attending the FS Tennis Club, and that such exposure or infection may result in personal injury, illness, permanent disability, and death. I understand that the risk of becoming exposed to or infected by COVID-19 and any mutation thereof at the FS Tennis Club may result from the actions, omissions, or negligence of myself and others, including but not limited to Future Stars employees, volunteers, tennis participants, and their families. I voluntarily agree to assume all of the forgoing risks, and I accept sole responsibility for any injury to my child(ren) or myself (including, but not limited to, personal injury, disability, and death), illness, damage, loss, claim, liability, or expense, of any kind, that I or my child(ren) may experience or incur in connection with attendance at FS Tennis Club or participation in the FS Tennis Club programming. Permission is granted to use photos and videos taken at the club for promotional purposes.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_